

Who Does What – Academic Year 2023-24

To help you figure out where to direct questions, we've compiled a list below for some of the most often asked questions or the topics for which students often need advisement. Contact info for various offices is also below.

Registration

- Questions about what to register for should be directed to your advisor.
- If you have a question about a registration hold: on SOLAR you will be able to view the office that the hold is from, and that is the office that you would need to contact. You can also see the term that the hold will go into effect.
- If you encounter technical issues with SOLAR, those questions should be directed to the Registrar.
- Note: ALL students have a future hold for their graduate time limit, and you can view the semester that it will go into effect.

TA Appointment and Paycheck

- Questions about your TA assignment should be directed to the supervisors listed in your TA Assignment Memo (sent out by Germaine Berry).
- If you have questions about your paycheck (such as regarding withholdings), contact Payroll in Human Resources.

Health Insurance

- Questions about student health insurance should be directed to Student Health Services.
- If you are a TA and have questions about the employee health insurance, contact the Benefits area in Human Resources.

Fees and Tuition Bills

- If you have a question about fees that you have been billed, or have questions about tuition payments, contact Student Financial Services.

Recital Hall Logistics and Scheduling a Recital

- Questions on this should be directed to Ford Fourqurean (Ford.Fourqurean@stonybrook.edu).

Piano Tuning

- If you need piano tuning, contact Tom Malenich (Thomas.Malenich@stonybrook.edu).

Visa Questions

If you are an international student and have questions about your Visa status, contact the Visa & Immigration Services (VIS) office.

Contact Information

Registrar: registrar_office@stonybrook.edu or 631-632-6175

Student Financial Services: this site has email, phone, and a live chat option:
www.stonybrook.edu/commcms/sfs/contact.php

Human Resources

- Benefits
 - website is https://www.stonybrook.edu/commcms/human-resources/total-rewards/_graduate-student-employee/index.php#Medical
 - hrrsbenefits@stonybrook.edu or 631-632-6180
- Payroll: state_payroll@stonybrook.edu or 631-632-6198

Student Health Services: There are different contact numbers depending on what a student needs – that can be found here: www.stonybrook.edu/commcms/studentaffairs/shs/about/contact.php

Visa & Immigration Services: this site often has a live chat option as well:
<https://www.stonybrook.edu/commcms/visa/contact-us.php#Contact>